

# Babylon Drive-In Cinema (May 2021)

## Frequently Asked Questions

### HOW WILL IT WORK?

- **All tickets need to be bought in advance.**
- You will need to buy one ticket per vehicle. The ticket price will vary depending on the number of occupants coming in the car.
- When you arrive, you must give the name of the lead booker or show your Print@Home ticket to be checked by the front-of-house team.
- You will then be provided with a portable speaker, which will have been pre-sanitised, and be directed to your parking spot.

### TIMED ENTRY

Gates will open 45 minutes before the start of the event. Arrival times will be staggered in 10-minute intervals before the start. Your preferred arrival time can be chosen at the point of booking. **Please arrive during your allocated time.** If you are early you will be held in a holding bay awaiting your time slot. If you are late, we will try our best to get you parked in the next available time slot.

### WHAT COVID SAFETY MEASURES HAVE BEEN TAKEN?

Safety is our primary concern at the Drive-In. An extensive risk assessment has been put in place for this event. Measures include social distancing for guests and staff, suitable PPE for staff and volunteers, and regular cleaning of all facilities and equipment. With the exception of trips to the toilet, we ask you to stay inside your car throughout.

### CARS & PARKING ALLOCATION

- A maximum of 5 people will be allowed per car. When you purchase a ticket for your car, you will have to specify the number of occupants.
- If you need to update your booking before the day, please contact the Box Office before 4pm on Friday 7<sup>th</sup> May.
- Parking will be allocated based on your chosen arrival time slot and the size of your car.
- Any additional occupants on the day will be required to pay a supplement of £10 (Trolls), £12 (Greatest Showman) or £14.50 (Dirty Dancing) per person, and you may miss your allocated time slot whilst we take payment.
- Your parking location is at the discretion of parking stewards and we ask you to cooperate fully with staff and park or re-park as directed.
- Cars with trailers, convertibles without roof, minibuses (7+ seats), buses, caravans, long wheelbase vans and HGVs will **not be permitted** at the screening.

### **CAN I BUY FOOD AND DRINK AT THE DRIVE IN?**

Food and drink will not be available on-site. You are welcome to bring refreshments from home to consume throughout the screening. **Please note that alcohol is not permitted at any Drive-In events.**

### **ARE THERE TOILETS?**

Toilets are available at the Drive-In and will operate with social distancing measures. Please only leave your car if you wish to use the toilets, avoid leaving the car in groups where possible, and queue at 2 metre intervals. Parents accompanying a young child may leave their car in a group of 2. An accessible toilet and changing facilities for babies are available.

### **CAN I OPEN MY CAR WINDOWS?**

Yes. You can open your car windows for ventilation if it's hot, but please do not lean out of the windows at any time during the event.

### **WHAT HAPPENS IF I NEED ASSISTANCE DURING THE FILM?**

If you would like to get hold of a member of our team, please turn on your hazard lights to attract our attention.

### **CAN I HAVE MY ENGINE RUNNING?**

No, you must switch off your car engine once parked and only switch it on again when indicated to leave the site, by a steward at the end of the film.

### **WILL THE DRIVE-IN TAKE PLACE IN BAD WEATHER?**

The Drive-In events are designed to be enjoyed from the comfort of your car. The screenings will go ahead in most weather conditions. If our team decides the experience will be hampered by the weather, we will contact you.

### **CAN I ATTEND WITHOUT A CAR?**

Unfortunately, we cannot accommodate guests without cars at the event.